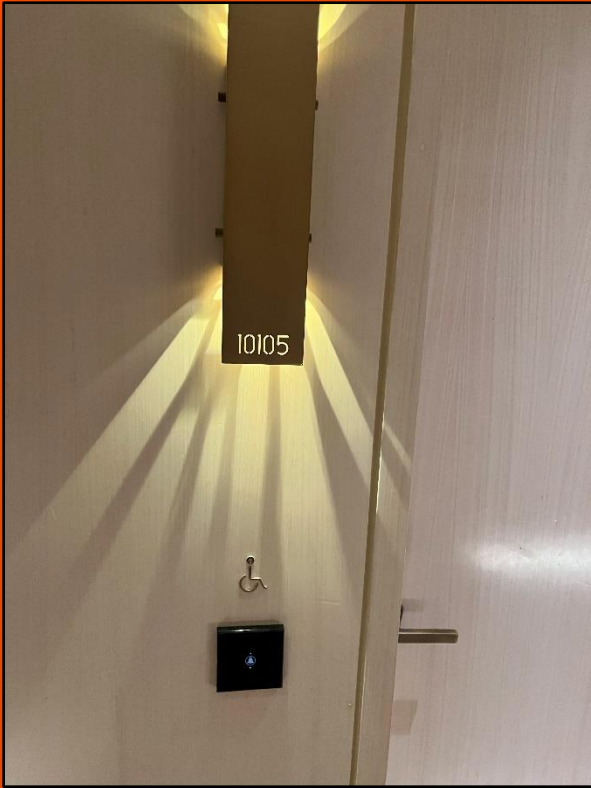




**Measures on Accessibility of
Infrastructure**



Handicap designated guest rooms



Ramps for mobility across premises for disabled and handicapped occupants



Gender Neutral Bathrooms promote inclusivity



Rooms in which drawer can be removed to create space for wheel chair



FIVE Palm Jumeirah Staff

By training FIVE staff in sign language, inclusivity and accessibility have taken a big leap forward. The effort to bridge communication gaps through sign language training has not only empowered the staff but also enriched the guest experience at FIVE Palm Jumeirah."



FIVE Palm Jumeirah Staff



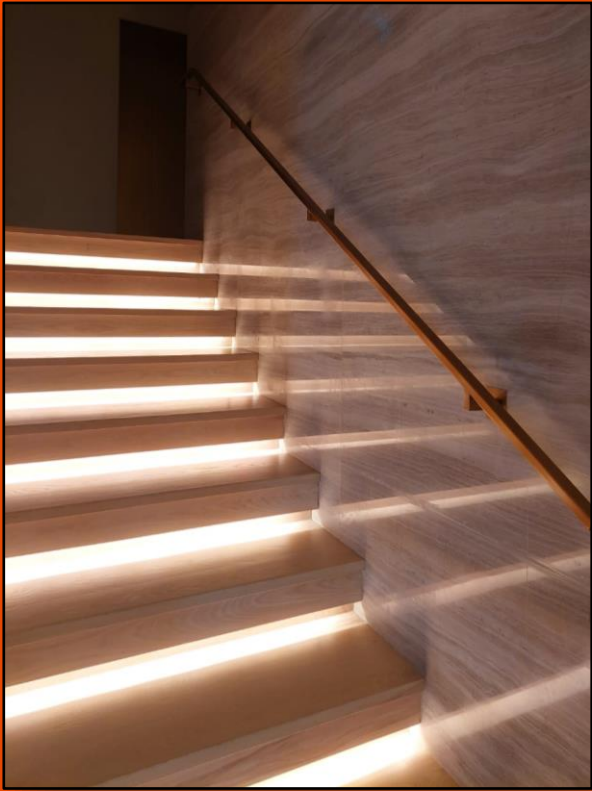
FIVE Zurich Staff

At FIVE Hotels and Resorts, accessibility and inclusivity are top priorities. The company is dedicated to regularly reviewing and improving its measures to ensure that every guest can enjoy a comfortable and welcoming stay. As part of this commitment, all FIVE staff are trained in sign language to help break down communication barriers and create a more inclusive environment for all guests.



FIVE Jumeirah Village Staff

FIVE Hotels and Resorts understands the importance of creating a welcoming and inclusive environment for all guests. As such, the company is committed to identifying further opportunities for training and development, ensuring that its staff are equipped with the skills and knowledge they need to provide exceptional service to guests of all backgrounds and abilities.



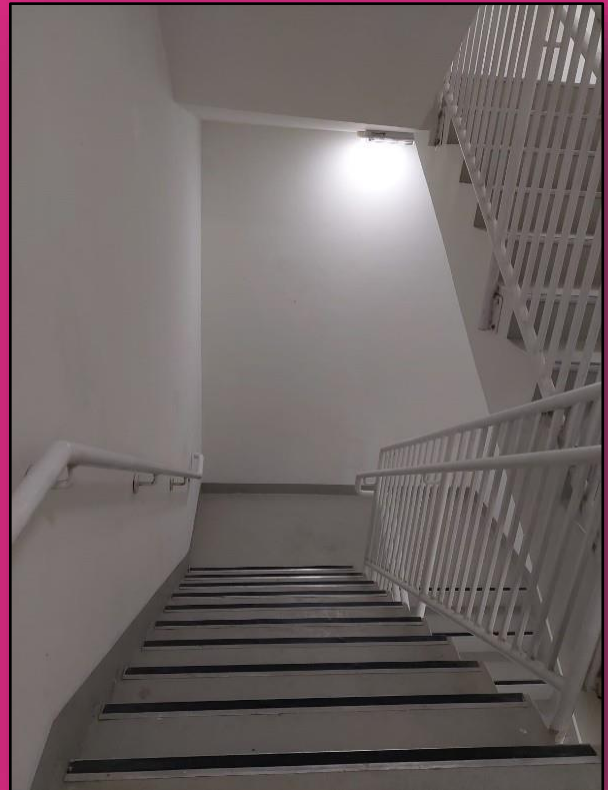
Elevators equipped with handrails for disabled



Disabled accessible ramps for building movement and entrance



Exclusive Handicap Bathrooms available



Handrails in the emergency corridors



Handicap designated bathroom with suite of provisions to accommodate

Baby Changing Station is provided in the guest public bathrooms



Robotic Floor Ramp allows for Wheelchair access



Spacious bathrooms accommodate handicap guests



FIVE Hotels and Resorts is committed to providing an accessible and welcoming experience for guests of all backgrounds and abilities. To achieve this goal, the company has implemented a number of infrastructure measures, including:

- Equipping elevators with handrails to assist guests with disabilities
- Posting elevator buttons in Braille to accommodate guests who are blind or visually impaired
- Including Braille instructions in elevators to ensure that all guests can use them safely
- Providing multilingual safety information in elevators, including emergency contact information, to raise awareness of safety protocols

These measures are designed to ensure that all guests are able to navigate FIVE properties safely and comfortably, regardless of their abilities or backgrounds. FIVE Hotels and Resorts is proud to be at the forefront of accessibility in the hospitality industry, and is committed to continuing to identify and implement measures that will make its properties even more welcoming and inclusive in the future.





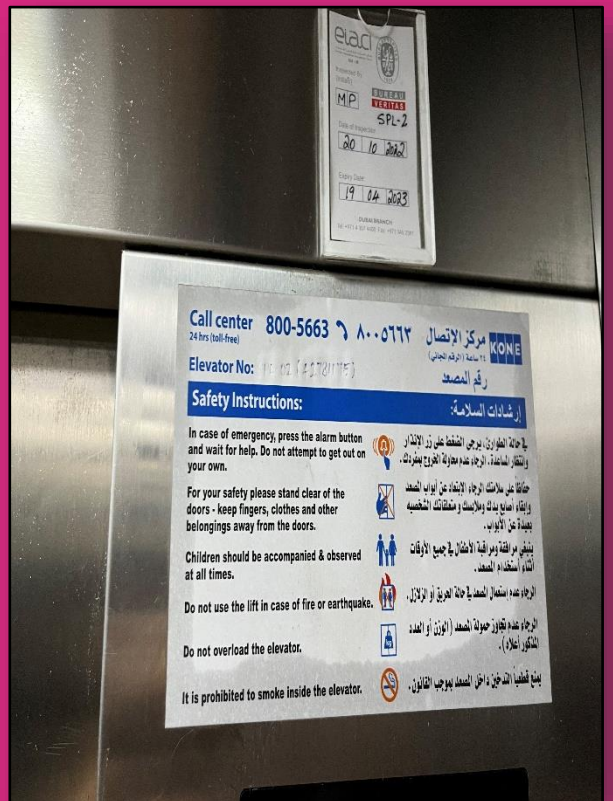
Sitting benches in Showers



Handrail in the bathroom



Religious spaces are available to provide an inclusive and accessible infrastructure



Emergency and contact information is provided in multilingual format